

Community Engagement Update - COVID-19 - September 2021



COVID-19 vaccinations: Extension of the Free Interpreting Service to non-Medicare patients

MyAus COVID-19

Migration Council of Australia (MCA) has developed MyAus COVID-19—a multilingual app for Australia’s culturally and linguistically diverse communities about COVID-19, its impact and available support. MyAus COVID-19 app supports access to information in a user-friendly format, including via short animations.

The app is supported by the Australian Government and is currently available in 29 community languages. It has been recently updated with in-language resources now available in Urdu. Translations in Dari and Hazaragi languages are expected to be in place shortly with Pashto following.

The App includes approximately 500 articles and nearly 40 short animations for the following categories of information:

- Accommodation and Housing
- Centrelink and Government Support
- Finance and Money
- Health System
- Staying Safe
- Pre-Departure and Arrival
- Destinations
- History and Culture
- Legal System and Government
- Getting Around
- Relationships and Family
- Media
- Migration and Citizenship
- Environment and Climate
- Working in Australia
- Sports
- Bringing up Children
- COVID-19
- Health and Wellbeing

Please see the attached QR code to automatically scan and download the App. Alternatively it can be accessed through the links below

- Google Play Store: <https://play.google.com/store/apps/details?id=com.mcamyausapp>
- App Store: <https://apps.apple.com/au/app/myaus-app/id1554668907>

If you have any questions or issues accessing the App, Please feel free to contact Ine Beerens, Manager Digital and Multilingual Projects, Migration Council of Australia on:

P (+61) 2 6162 0361 | **M** (+61) 409 304 615 and/or **E** ine.beerens@migrationcouncil.org.au

COVID-19 Test and Isolate support payment - Translated assets

The COVID-19 Test and Isolate support payment of \$320 is now available across NSW.

From 9 September, eligible workers who are required to self-isolate and unable to work while waiting for a COVID-19 test result, may be eligible for this support payment.

Please find the attached toolkit that contains translated assets, including a fact sheet and social media content to help you communicate with businesses and community members.

NSW Webinar - Security Basics: How to protect yourself from scams and cyber incidents

With the increase in online scams and cyber security incidents, each individual needs to better understand the risks of online behaviours and how to avoid falling victim to cybercrime. In 2020, \$34 million was stolen from people who identified as culturally or linguistically diverse, people with disability, and Indigenous Australians (Scamwatch).

To support you, the Department of Home Affairs Cyber Security Outreach Officers are organising information sessions on “Security Basics: How to protect yourself from scams and cyber incidents”. In these sessions, the officers will explain how to identify scams, use basic prevention tools, and access assistance. This will help you to better support your community members when they need advice on this topic.

The information sessions will be held online for community leaders across NSW and is free of charge. Please [click here](#) to register your attendance for a session.

Webinar Details:

Date: 28 October 2021

Time: 4:30pm – 5:30pm

Location: Available virtually via WebEx.

Dial-in details: You will receive the WebEx link once you register through Eventbrite.

Please contact cyber.outreach@homeaffairs.gov.au for more information.